

Hertfordshire Community NHS Trust
Howard Court
14 Tewin Road
Welwyn Garden City
AL7 1BW

11 October 2021

Dear parents and carers,

At a recent scheduled COVID-19 immunisation clinic at your child's school, we were sadly unable to vaccinate all of the eligible 12-15 year cohort of students, this may have included your child. We'd like to apologise for any inconvenience this has caused.

We are supporting the delivery of the COVID-19 vaccination programme across Hertfordshire and East Anglia and our teams have been working extremely hard to accommodate as many eligible young people as possible.

If your child did not receive their vaccination during our visit, we'd like to thank you for your understanding and patience. We hope that the following alternative solutions will provide a suitable vaccination option for your child:

- Our Immunisation Team will notify you (via your school communications channel) of a new, rescheduled date when we can return to the school to vaccinate the remaining cohort of students who were missed. Any parents or carers of children who were unable to give their consent before our first visit will be offered another chance to do so on the dedicated link to the portal, in advance of the newly rescheduled date. This will be included in the communication, advising parents and carers of the new date.
- Alternatively, we have also opened specific time slots at some of our Hertfordshire vaccination centres. Any parent or carer deciding to choose this option must first book a confirmed appointment for their child, before arriving at the allocated vaccination centre. There is no walk-in option available for 12-15 year olds so you must book to ensure that the appropriate dose of COVID-19 vaccination is available when you attend. You can find details on how to book, locations of vaccination centres, plus available time slots at: <https://www.swiftqueue.co.uk/hertfordshire-vax.php> or scan this QR code:



This link will be updated on a regular basis with extra locations and time slots as they become available. You will complete the consent process when you book your child's appointment.

If you have any queries please contact the Immunisation Team, email: hct.immsenquiries@nhs.net or call 01727 732062. We ask for your patience if there are delays in getting through, this is due to the high number of enquiries we are currently receiving.

Once again thank you for your understanding while we work to make sure every eligible child in Hertfordshire receives their COVID-19 vaccine as soon as possible.

Yours sincerely,
Hertfordshire and East Anglia Community School Aged Immunisation Service


Hertfordshire and East Anglia
Community and School Age Immunisation Service