



24 May 2024

t: 01707 351350

admin@ridgeway.aat.school  
www.ridgeway.herts.sch.uk

Dear Parents/Carers

I am keen to hear your thoughts about the school and any suggestions for improvement or change, as well as any challenges you may be facing that I can assist with and I will be holding Headteacher surgeries after half term. We will be using our SchoolCloud system to manage the 15-minute in person appointments, similar to booking a parents' evening slot.

To book an appointment, you will need to log into our booking system using the following link <https://ridgewayacademy.schoolcloud.co.uk>. This link is also available on the school website under the Portal tab. Appointments are offered on a first come, first served basis.

Should you encounter any difficulty with the booking system, then please email the admin team on [admin@ridgeway.aat.school](mailto:admin@ridgeway.aat.school) or telephone the school during normal school hours.

If you are bringing a problem or concern, in line with the school's Communications policy, please ensure that you have firstly discussed this with my team, such as Head of Year, Head of Department or one of the senior leadership team.

Next term we will also be conducting a broader parental survey, offering an additional opportunity for feedback if these scheduled sessions are not convenient.

Yours sincerely

Sarah Mitcherson  
Headteacher